

KITCHEN CHARM™ LIMITED WARRANTY

Hy Cite Enterprises, LLC (“Hy Cite”) provides a limited warranty (as described below) on Hy Cite products purchased from an Authorized Distributor. Coverage under this warranty is exclusively granted to the original customer owner of the products (purchased directly or received by gift). Likewise, warranty coverage may only be transferred to immediate family members and coverage will be void if the product is sold or transferred to non-immediate family, or if it was purchased from an unauthorized retailer.

Cookware and Related Pieces: Hy Cite warrants that your Kitchen Charm™ brand cookware and related pieces will be free from defects in material and workmanship and will not permanently stain, rust, chip, melt, break or crack for 50 years from the date of purchase.

Limitations on Coverage: The Hy Cite warranties cover only normal household use, meaning, for example, the warranties shall be void if your covered product has been damaged by neglect or improper assembly, maintenance, or servicing, or repair by unauthorized persons or used for commercial purposes.

Implied Warranties: ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO THE SAME DURATION AS THE WRITTEN WARRANTY DESCRIBED ABOVE FOR YOUR COVERED PRODUCT. Some states do not allow limitations on how long an implied warranty lasts, accordingly, the above limitation may not apply to you.

Warranty Performance: Should your covered product not comply with our warranty, return it to Hy Cite postage prepaid and Hy Cite will, at its option, either repair or replace the product. Hy Cite may replace the product with any equivalent product or with a product incorporating a new technology or design.

Return of Product: To obtain warranty service, return the product to our Service Center:

Hy Cite Enterprises, LLC
Kitchen Charm Service Center
2115 Pinehurst Drive
Middleton, WI 53562
1-800-279-3373

Damage in Shipment: Hy Cite will replace any covered product damaged in shipment free of charge if you notify Hy Cite within 30 days after your receipt of the product. Simply contact the Service Center. As a condition to replacement, Hy Cite may require you to make the damaged product available for pick-up at Hy Cite’s expense.

Purchase Option: If your covered product is damaged by fire or storm, or is stolen, you may purchase new replacement product at one-half (50%) of current retail price. A valid police or fire report is required for discounted purchase.

Limitation of Remedies: No person is authorized to assume for Hy Cite any other liability in connection with the sale of covered products. Repair or replacement, at Hy Cite’s option, shall be your remedy under this warranty and in no event shall Hy Cite be liable for any incidental or consequential damages, losses or expenses. Some states do not allow the exclusion or limitation of incidental or consequential damages, accordingly, the above limitation or exclusion may not apply to you.

Legal Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For more information on our Kitchen Charm products, please visit www.kitchencharmcookware.com.

Hy Cite Enterprises, LLC
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